ITM VPAT Conformance Report

WCAG Edition

VPAT® Version 2.3 (Revised) – April 2019

Name of Product/Version: ITM 7.6.1

Report date : November 15, 2019

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Notes :

Evaluation methods used :

Conformance to the listed accessibility standards has been evaluated by Mondeca using a combination of static analysis tools and manual testing with assistive technologies. These tools include: [Axe plugin for Chrome](#) and [Firefox](#), Lighthouse, JAWS and NVDA.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0, at https://www.w3.org/TR/WCAG20/	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Table 1 : Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Supported in some of the most used screens of ITM (dashboard, topic view, topic edition, groups). Aria labels or name properties need to be added to elements of multiple screens of ITM.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	ITM does not include any audio-only or video-only media.
1.2.2 Captions (Prerecorded) (Level A)	Supports	ITM does not include any audio-only or video-only media.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	ITM does not include any audio-only or video-only media.
1.3.1 Info and Relationships (Level A)	Partially Supports	ITM has many instances where information, structure, and relationships can not be programmatically determined.
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Partially supports	The Working Context feature relies only on text color to indicate whether a value has been

		added(green) or deleted(red) in a context.
[1.4.2 Audio Control](#) (Level A)	Supports	ITM does not include any audio-only or video-only media.
[2.1.1 Keyboard](#) (Level A)	Partially supports	Navigation in ITM graph component is only possible with a mouse
[2.1.2 No Keyboard Trap](#) (Level A)	Partially supports	In some screens, some elements are skipped by the keyboard navigation, or do not provide action : - dashboard: possible to navigation to a topic link, but not to select it in order to center the topic - search result page: page numbers to jump to another page are skipped
[2.2.1 Timing Adjustable](#) (Level A)	Does not support	ITM does not allows administrators to adjust the timeout from the user interface.
[2.2.2 Pause, Stop, Hide](#) (Level A)	Supports	ITM does not include any moving, blinking, or scrolling content that lasts for more than 5 seconds.
[2.3.1 Three Flashes or Below Threshold](#) (Level A)	Supports	ITM does not use flashing interface elements that flash more than three times within a 1 second period.
[2.4.1 Bypass Blocks](#) (Level A)	Supports	ITM provides an option to bypass the repeated navigation on each page by hitting tab on page load.
[2.4.2 Page Titled](#) (Level A)	Supports	Each page includes titles that identify the activity or purpose
[2.4.3 Focus Order](#) (Level A)	Partially supports	In some of the most used screens (dashboard, topic view, topic edition), ITM uses a logical tab order and consistent keyboard keys to perform actions. Other screens dot not consistently offer a

		logical tab order.
[2.4.4 Link Purpose (In Context)](#) (Level A)	Partially supports	There are some buttons presented as links which do not provided description or context
[3.1.1 Language of Page](#) (Level A)	Supports	
[3.2.1 On Focus](#) (Level A)	Supports	ITM does not initiate a change of context when a component receives focus.
[3.2.2 On Input](#) (Level A)	Supports	ITM does not initiate a change of context when a value setting is changed unless specified by the actionable area.
[3.3.2 Labels or Instructions](#) (Level A)	Supports	
[4.1.1 Parsing](#) (Level A)	Partially supports	In at least the topic view screen, id attributes are not unique.
[4.1.2 Name, Role, Value](#) (Level A)	Partially supports.	Incorrect/incomplete use of ARIA fails to expose many elements to assistive technologies

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
[1.2.4 Captions (Live)](#) (Level AA)	Supports	There is no time based media available in ITM
[1.2.5 Audio Description (Prerecorded)](#) (Level AA)	Supports	There is no time based media available in ITM
[1.4.3 Contrast (Minimum)](#) (Level AA)	Does not support	ITM's theme does not provide a sufficient contrast ratio for background and foreground colors.

1.4.4 Resize text (Level AA)	Supports	The product supports the use of standard zoom capabilities built into modern web browsers.
1.4.5 Images of Text (Level AA)	Supports	The product does not use images of text.
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Partially supports	Exceptions: In some screens of ITM, headings are not organized in a consistent hierarchy , and labels could be more informative
2.4.7 Focus Visible (Level AA)	Partially supports	Not implemented throughout all screens of ITM
3.1.2 Language of Parts (Level AA)	Does not support	ITM is likely to display labels and texts in several languages in a same page. The HTML elements for these should contain the lang attributes to identify those languages
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Partially supports	Some screens (topic edition, merge confirmation, user management) do not provide enough information when an error happens for the user to understand how to fix the issue
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	

Table 3: Success Criteria, Level AAA

Notes: ITM has not been evaluated for WCAG 2.0 Level AAA conformance.