

ITM VPAT Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4Rev) – March 2022

Name of Product/Version: ITM 7.13.0

Report Date: February 06 , 2022

Product Description:

Contact Information: support@mondeca.com

Notes:

Evaluation Methods Used:

Conformance to the listed accessibility standards has been evaluated by Mondeca using a combination of static analysis tools and manual testing with assistive technologies. These tools include: [Axe plugin for Chrome](#) and [Firefox](#), Lighthouse, JAWS and NVDA

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

WCAG 2.1 Report

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially supports	Supported in some of the most used screens of ITM (dashboard, topic view, topic edition, groups). Aria labels or name properties need to be added to elements of multiple screens of ITM.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	ITM does not include any audio-only or video-only media.
1.2.2 Captions (Prerecorded) (Level A)	Supports	ITM does not include any audio-only or video-only media.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	ITM does not include any audio-only or video-only media.
1.3.1 Info and Relationships (Level A)	Partially supports	ITM has many instances where information, structure, and relationships can not be programmatically determined.
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Partially supports	The Working Context feature relies only on text color to indicate whether a value has been added(green) or deleted(red) in a context
1.4.2 Audio Control (Level A)	Supports	ITM does not include any audio-only or video-only media.
2.1.1 Keyboard (Level A)	Partially supports	Navigation in ITM graph component is only possible with a mouse
2.1.2 No Keyboard Trap (Level A)	Partially supports	In some screens, some elements are skipped by the keyboard navigation, or do not provide action : - search result page: page numbers to jump to another page are skipped
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Partially supports	ITM contains a keyboard shortcut in the workflows page to switch between the pages (right or left arrow to change page).
2.2.1 Timing Adjustable (Level A)	Does not support	ITM does not allows administrators to adjust the timeout from the user interface.
2.2.2 Pause, Stop, Hide (Level A)	Supports	ITM does not include any moving, blinking, or scrolling content that lasts for more than 5 seconds.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	ITM does not use flashing interface elements that flash more than three times within a 1 second period.
2.4.1 Bypass Blocks (Level A)	Supports	ITM provides an option to bypass the repeated navigation on each page by hitting tab on page load.

2.4.2 Page Titled (Level A)	Supports	Each page includes titles that identify the activity or purpose
2.4.3 Focus Order (Level A)	Partially supports	In some of the most used screens (dashboard, topic view, topic edition), ITM uses a logical tab order and consistent keyboard keys to perform actions. Other screens do not consistently offer a logical tab order (Alignment).
2.4.4 Link Purpose (In Context) (Level A)	Partially supports	There are some buttons presented as links which do not provide description or context
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	
2.5.3 Label in Name (Level A 2.1 only)	Supports	
2.5.4 Motion Actuation (Level A 2.1 only)	Supports	ITM does not have a movement-activated option.
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Supports	
4.1.1 Parsing (Level A)	Partially supports	In at least the topic view screen, id attributes are not unique.
4.1.2 Name, Role, Value (Level A)	Partially supports	Incorrect/incomplete use of ARIA fails to expose many elements to assistive technologies

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	There is no time based media available in ITM
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	There is no time based media available in ITM
1.3.4 Orientation (Level AA 2.1 only)	Does not support	ITM must be opened in a landscape format page with a minimum width of 1100px.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Partially supports	ITM asks for little information when creating a new user (login, identifier, email) which are identified as such in the code.
1.4.3 Contrast (Minimum) (Level AA)	Partially supports	ITM presents a contrast between the background and the foreground, but the pages are blocked after a determined zoom.
1.4.4 Resize text (Level AA)	Supports	The product supports the use of standard zoom capabilities

		built into modern web browsers.
1.4.5 Images of Text (Level AA)	Supports	The product does not use images of text.
1.4.10 Reflow (Level AA 2.1 only)	Does not support	The ITM interface requires a page equivalent to 1100 px minimum
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	
1.4.12 Text Spacing (Level AA 2.1 only)	Partially supports	
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Partially supports	Some ITM pop-ups are displayed when hovering, but disappear when the pointer is moved
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Partially supports	Exceptions: In some screens of ITM, headings are not organized in a consistent hierarchy , and labels could be more informative
2.4.7 Focus Visible (Level AA)	Partially supports	Not implemented throughout all screens of ITM
3.1.2 Language of Parts (Level AA)	Does not support	ITM is likely to display labels and texts in several languages in a same page. The HTML elements for these should contain the lang attributes to identify those languages
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Partially supports	Some screens (topic edition, merge confirmation, user management) do not provide enough information when an error happens for the user to understand how to fix the issue
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	
4.1.3 Status Messages (Level AA 2.1 only)	Supports	

Table 3: Success Criteria, Level AAA

Notes: ITM has not been evaluated for WCAG 2.1 Level AAA conformance